



Quality Policy

The Mission of SERRATURE MERONI is the creation of economically significant value to be distributed balancedly among capital providers (shareholders) and employees (collaborators).

To achieve this goal, SERRATURE MERONI strives to consolidate or reach a leadership position in each of the sectors in which it operates: Furniture, Doors, Van-locks, and Industrial Applications.

The **deeply distinct dynamics** characterising these sectors, the **new technologies** adopted by the market, and the aggressiveness of our **competitors** require new specialisations and dedicated processes capable of acting synergistically across the entire Organization.

Our Customers' needs are constantly evolving across all our sectors without exception.

It is becoming increasingly vital for Organizations like ours to strengthen:

- Their ability to detect change;
- Their real understanding of Customers' new requirements (CTC – Critical to Customer);
- Their effectiveness in translating these requirements into products and services capable of satisfying them.
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To reach this goal, SERRATURE MERONI manages its operations structured by processes, continuously evaluating their effectiveness to harmoniously plan their ongoing improvement.

MERONI is, above all, a Company made of People.

At SERRATURE MERONI, there is full awareness that current and future challenges cannot be met without the motivation and growth of its employees. This awareness has led our Organization to select and train people capable of working autonomously and responsibly, developing teamwork, and generating value for both the Company and its Customers. SERRATURE MERONI will continue to invest in this direction.

The MANAGEMENT
Massimo Margareci