



Inverigo, CO - ITALY

21/02/2025

Quality Policy

The mission of SERRATURE MERONI is to create economically valuable results to be shared in a balanced way between capital providers (shareholders) and workforce contributors (employees).

To achieve this goal, SERRATURE MERONI strives to consolidate or reach a leadership position in each of the sectors in which it operates: Furniture, Door, Van-lock, and Industrial Applications.

The **profoundly different dynamics** that characterize these sectors, the **new technologies** adopted by the market, and the competitiveness of our competitors require new specializations and dedicated processes capable of acting synergistically throughout the entire organization.

Our **customers' needs are constantly evolving**, and this occurs across all our business areas.

It is increasingly important for organizations like ours to strengthen:

- the ability to detect change
- a real understanding of new customer needs (CTC – Critical to Customer)
- the effectiveness in translating these needs into products and services that can satisfy them.

To reach this goal, SERRATURE MERONI manages its activities through process-based organization, constantly evaluating their effectiveness to plan their continuous and harmonious improvement.

MERONI is, above all, a company made of people.

At SERRATURE MERONI, we are aware that today and tomorrow challenges cannot be met without the motivation and growth of our collaborators. This awareness has led our organization to select and train people capable of acting with autonomy and responsibility, developing team spirit and creating value for both the company and its customers. SERRATURE MERONI will continue to invest in this direction.

The Management
Massimo Margareci